

Quality Management Policy Statement

The Time-lapse Company is the supplier of premium time-lapse services to Tier One Construction, Resource and Government organisations throughout Australia.

Our dedication to quality drives our business practices, and we are focused on the implementation of a culture that fosters continuous improvement: we encourage our people to take ownership of work practices, pride in their work and responsibility for results.

We are committed to achieving this by:

- Complying with ISO 9001 and applicable statutory obligations, standards and codes of practices relevant to the services we provide.
- Working collaboratively with our clients to satisfy their expectations and agreed contractual requirements in a professional and cost-effective manner.
- Implementing strict quality controls of our hardware and services, and working with local suppliers who are similarly quality-focused.
- Ensuring that all work activities are carried out by skilled, competent and suitably trained people empowered to deliver quality services.
- Educating and training our people to continually improve skills, awareness and knowledge of quality issues and practices
- Ensuring that quality requirements are understood and met in the first instance, eliminating the need for re-work.
- Encouraging employee participation in quality related decisions and promoting knowledge exchange about lessons learnt.
- Establishing, evaluating and acting upon quality objectives and performance targets to facilitate continuous improvement in systems, processes and performance.
- Analysing and responding to our performance against our targets to ensure we continually improve our practices and our performance.

Authorised by:



Sally Browne | General Manager